

Three Year Cluster Network Action Plan 2017-2020

Blaenau Gwent East Neighbourhood Care Network

2018-19



Strategic Aim 1: To understand and highlight actions to meet the needs of the population served by the Cluster Network

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
1.1 Citizen Communication and Engagement <i>Links to:</i> IMTP SCP1 – Improving Population Health and Well Being: 1.6.8 – Patient Engagement and Partnership	Years 1,2 & 3 NCSM / NCSSO	Wider stakeholder feedback to influence locality planning.	Action/Measures: <ul style="list-style-type: none"> Ensure NCN Cluster is utilising the available resources across the wider NCN partner organisations. Attend two engagement events per Financial Year to develop wider identification of issues and input to the NCN Plan. Work closely with ABUHB Engagement Team. Progress: <ul style="list-style-type: none"> 	
1.2 Improvement of Community Health and Well Being <i>Links to:</i> IMTP SCP1 – Improving Population Health and Well Being IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP4 – Mental Health and Learning Disabilities	Years 1,2 & 3 NCSM / NCSSO	Baseline intelligence to underpin and support NCN National Priority Area review.	Action/Measures: <ul style="list-style-type: none"> Enhance links with services to improve Children and Young people's access to services. Strengthen and develop Primary Care Mental Health Support Services & Child and Adolescent Mental Health services for the NCN. Integration at practice level between Primary Care and the PCMHSS. Develop links with LA based Well Being Advisors and Community Connectors. Investigate the feasibility of basing Community Connectors and Well Being Advisors in Practices / Community Hubs. Review local NCN wide data for mental health issues, prevalence for depression, anxiety eating disorders and Available services pathways. Progress: <ul style="list-style-type: none"> 	
1.3 Dementia Services <i>Links to:</i> IMTP SCP1 – Improving Population Health and Well Being IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being	Years 1,2 & 3 NCN Lead, Borough Manager, NCSM / NCSSO	Compliance with Dementia Strategy Plan for Wales and development of a local implementation plan for the Blaenau Gwent NCNs.	Action / Measures: <ul style="list-style-type: none"> Develop a multi-agency, multi-stakeholder local action plan for consultation, discussion, finalising and implementation across the NCN footprint. Obtain usage figures from GAVO. Arrange refresher training for NCN members. Progress:	

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
<p><i>IMTP SCP4 – Mental Health and Learning Disabilities</i></p>			<ul style="list-style-type: none"> 	
<p>1.4 Obesity</p> <p>Links to: <i>IMTP SCP1 – Improving Population Health and Well Being</i></p> <p><i>IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being</i></p>	<p>Years 1, 2 & 3</p> <p>Public Health Wales NERS Midwives Health Visiting NCN Partners LEA</p>	<p>To reduce levels of obesity in ante-natal women with a BMI>30 & children aged 0-4 years. Pregnant women & children who are overweight or obese can access schemes designed to support weight loss</p>	<p>Action / Measures:</p> <ul style="list-style-type: none"> • NCN to consider a multi-agency childhood obesity workshop aligned to Public Health Team work plan • NCN to monitor outcomes from the NCN funded ante-natal (Pathway to Pregnancy) exercise scheme. • Explore holding joint obesity workshops with Blaenau Gwent West NCN. • Baseline of activities going on at present. • Progress with a Blaenau Gwent based Childhood Obesity Strategy <p>Progress:</p>	
<p>1.5 Ensure Population is immunised against infectious diseases</p> <p>Links to: <i>IMTP SCP1 – Improving Population Health and Well Being</i></p>	<p>Years 1,2 & 3</p> <p>NCN Lead</p>	<p>Improve uptake of Childhood Immunisations</p>	<p>Actions / Measures:</p> <ul style="list-style-type: none"> • Monitor uptake of Childhood Immunisations across the NCN. • Share good practice. • Immunisation of Vulnerable Older People. • Influenza –arrange BG East Influenza planning meeting. • Monitor Childhood Immunisations queue and note bottlenecks via NCN agenda item. • All relevant at risk groups are identified and notified of their appointment for immunisation. • Processes to be put in place to immunise those at risk groups who miss their appointments. • Use Core Performance Reports from Divisional Performance Team to measure uptake. <p>Progress:</p> <ul style="list-style-type: none"> • 	
<p>1.6 Improving Diabetes Education and Prevention for citizens</p> <p>Links to:</p>	<p>Years 1,2 & 3</p> <p>NCN Lead</p>	<p>Improved citizen access to, and uptake of, available support and resources.</p>	<p>Actions / Measures:</p> <ul style="list-style-type: none"> • To explore collaborative working with 3rd Sector organisations (Diabetes UK) re: diabetes education and prevention 	

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IMTP SCP1 – Improving Population Health and Well Being			Progress: <ul style="list-style-type: none"> 	
1.7 Smoking Cessation Links to: IMTP SCP1 – Improving Population Health and Well Being	Years 1,2 & 3 Stop Smoking Wales; Public Health Wales; Community Pharmacies	<p>Increased numbers of staff who have access to brief intervention training</p> <p>Increased access for patients to staff trained in brief intervention techniques</p> <p>Patients will be motivated to make a quit attempt and will receive effective treatment to quit smoking</p>	Action/Measures: <ul style="list-style-type: none"> • Offer / support / encourage brief Intervention training for all staff • Ensure all practices have a Smoking Champion to link with SSW • Increase Pharmacies providing Level 3 Smoking Cessation Progress: <ul style="list-style-type: none"> 	

Strategic Aim 2: To ensure the sustainability of core NCN services and access arrangements that meet the reasonable needs of local patients including any agreed collaborative arrangements

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
2.1 Citizens have equitable access to sustainable services across the NCN. Links to: IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability	Years 1,2,3 NCN Lead	<p>Shortfalls in services identified and fed back to relevant partners to address</p>	Action/Measures: <ul style="list-style-type: none"> • Raise awareness with relevant provider services where deficits are identified. • NCN team analysis of Practice Development Plans (PDPs) & Sustainability Risk Matrices to identify pressure points. Progress:	

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
2.2 Training & Development <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability	Years 1,2,3 NCN Lead	NCN, multi-agency membership workforce needs mapped, training needs identified and prioritised for action.	Action/Measures: <ul style="list-style-type: none"> Engage with NCN partners to identify training needs. Prioritise requirements and signpost to available funding streams. Progress: <ul style="list-style-type: none"> 	
2.3 Embrace future development opportunities for the NCN Team and ensure it is resourced to deliver its Agenda. <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability	Years 1,2 & 3 NCN Lead / NCSM / NCSO	Flexibility within the NCN for the wider membership Teams to access timely training and development opportunities.	Action/Measures: <ul style="list-style-type: none"> Regular meetings to review performance, actions for delivery and potential bottlenecks. Report back to NCN Lead. Progress: <ul style="list-style-type: none"> 	
2.4 Improve utilisation of available data sources <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability	Years 1,2 & 3 NCSM / NCSO	Directory of known and new data resources produced for NCN Support Team to utilise and analyse in support of NCN activities.	Action/Measures: <ul style="list-style-type: none"> Re-focus the NCN Core Report for Blaenau Gwent to reflect the actions for the 2018/19 Plan, where possible and reasonable. Review content of Local Authority Sustainability of Future Generations Assessment – use as wider determinants of health. Identify issues raised in PDPs and action / signpost, as appropriate. Progress: <ul style="list-style-type: none"> 	
2.5 Resilience for winter preparedness and emergency planning <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability	Years 1,2 & 3 NCN Lead	Clarity for processes followed for NCN footprint services in the event of adverse weather and emergency situations.	Action/Measures: <ul style="list-style-type: none"> Encourage all residents to be up to date with their vacc and imms. Practices to have an up to date contingency plan. NCN stakeholders / partners to have up to date contingency plans. Engagement with BG multi-agency Local Resilience Forum NCN partners to be involved in wider winter contingency planning Progress: <ul style="list-style-type: none"> 	

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
2.6 Integrated Wellbeing / Community Resilience / Integrated Working <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability	Years 1,2 & 3 NCN Lead / NCSM / NCSO	Planning and implementation of services between NCN members that avoids duplication of provision.	Action/Measures: <ul style="list-style-type: none"> • NCN to ensure developments for the Emerging Model of Care and the Care Closer to home programmes are noted and reflected in the Action Plan as necessary. • Further develop integration of services through the Blaenau Gwent Integrated Partnership forum and extend multi-organisational input and discussion at NCN and wider meeting levels • Adopt local direction of multi-agency Integrated Well Being Implementation programme. Progress: <ul style="list-style-type: none"> • 	
2.7 Care Navigation <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability	Years 1,2 & 3 NCN Leads	Development of a comprehensive Blaenau Gwent East-wide network of non-medical service provision to which referrals and self-referrals can be made.	Action/Measures: <ul style="list-style-type: none"> • Develop and understand the Social Prescribing model. • Communicate model across resident populations. • Strengthen Care Navigation / Social Prescribing links. • Identification of patients self-referring to the Social Prescribing services • Data analysis to establish if there are fewer attendances at GPs or hospitals Progress: <ul style="list-style-type: none"> • 	
2.8 Workflow Optimisation <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability	Years 1,2 & 3 NCN Lead / David Minton	Option appraisal and recommendations on a preferred workflow optimisation model for NCN use, and procurement of chosen option.	Action/Measures: <ul style="list-style-type: none"> • Explore different models of workflow optimisation. • Active signposting / patient navigation. • Produce option appraisal with recommendations. • Trial / implement chosen option. Progress: <ul style="list-style-type: none"> • 	

Strategic Aim 3: Planned Care- to ensure that patient's needs are met through prudent care pathways, facilitating rapid, accurate diagnosis and management and minimising waste and harms. To highlight improvements for primary care/secondary care interface.

Objective	For completion by:-	Outcome	Action/Measures:	RAG Rating
3.1 Ensuring that changes in service development are planned in partnership with hospital based services <i>Links to:</i> IMTP SCP6 – Planned Care	Years 1,2 & 3 NCN Lead	Clearer and more accessible links with secondary care leads will be developed via the NCN Management Team.	Action/Measures: <ul style="list-style-type: none"> • Develop network of Secondary Care Leads / contact details. • Update NCN members on six monthly basis. • NCN Teams to be involved with Clinical Futures developments. • Feedback developments via engagement and communication processes. Progress: <ul style="list-style-type: none"> • 	

Strategic Aim 4: To provide high quality, consistent care for patients presenting with urgent care needs and to support the continuous development of services to improve patient experience, coordination of care and the effectiveness of risk management. To address winter preparedness and emergency planning.

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
4.1 Frailty - establish frailty demand and usage prevalence on an NCN wide basis and available service pathways <i>Links to:</i> IMTP SCP5 – Urgent and Emergency Care	Years 1,2 & 3 NCSM / NCSSO	Baseline intelligence to underpin and support NCN National Priority Area review.	Action/Measures: <ul style="list-style-type: none"> • Monitor referral rates to Frailty on an NCN and individual Practice basis. • Frailty Manager to make presentation to NCN members. • Frailty Team to undertake individual Practice visits. Progress: <ul style="list-style-type: none"> • 	
4.2 Appropriate Use of YAB Minor Injuries Unit <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP5 – Urgent and Emergency Care	Years 1,2 & 3 NCSM / NCSSO	Informed use of appropriate services by Population	Action / Measures: <ul style="list-style-type: none"> • Monitor activity data on a quarterly basis. Progress: <ul style="list-style-type: none"> • 	
4.3 Welsh Eye Care Services (WECS) <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP5 – Urgent and Emergency Care	Years 1,2 & 3 NCSM / NCSSO		Action / Measures: <ul style="list-style-type: none"> • Monitor activity data on a quarterly basis. Progress: Initial enquiries made regarding available WECS data and in what format and to what detail it is held.	

Strategic Aim 5: GP Contractual Priorities

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
5.1 Flu reporting <i>Links to: Quality Outcomes Framework, Cluster Network Domain, 2018-19</i>	31.03.19.	Increased uptake in immunisations by 5% across NCN Resident Population.	Action/Measures: <ul style="list-style-type: none"> Implement the Flu Plan for Blaenau Gwent East NCN in 2018/19. Progress: <ul style="list-style-type: none"> 	

Strategic Aim 6: Medicines Management & Pharmacy

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
6.1 Medicines Management <i>Links to: IMTP SCP7 – Service Sustainability</i>	Years 1,2 & 3 NCN Lead, Prescribing Lead, GP Practices	Performance Management and analysis of the NCN prescribing budget and delivery of the Medicines Management Plan	Action / Measures: <ul style="list-style-type: none"> Regular updates provided by NCN Pharmacy Technician at NCN meetings Take action on outlier results. Progress: <ul style="list-style-type: none"> 	
6.2 Pharmacy input to General Practices <i>Links to: IMTP SCP7 – Service Sustainability</i>	Years 1,2 & 3 NCN Lead, Prescribing Lead, GP Practices	Medication switches will be identified and implemented to provide the most effective and cost efficient treatments for residents.	Action / Measures: <ul style="list-style-type: none"> Regular updates provided by NCN Practice Pharmacist at NCN meetings. Take action on outlier results. Progress: <ul style="list-style-type: none"> 	
6.3 Community Pharmacy <i>Links to: IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability</i>	Years 1,2 & 3 NCN Lead, Prescribing Lead, GP Practices	Community Pharmacists ensure compliance with NCN activities via the national Community Pharmacy Contract.	Action / Measures: <ul style="list-style-type: none"> Community Pharmacists to undertake Care Home staff flu vaccinations. Community Pharmacists to be invited to attend the East NCN flu planning meeting.. Progress: <ul style="list-style-type: none"> 	

Strategic Aim 7: Governance.

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
7.1 Clinical Governance Toolkit <i>Links to:</i> IMTP Enabler 3.16 - Governance	Annual Practices	Clinical Governance Toolkit completed and learning outcomes identified and discussed with peers.	Action / Measures: <ul style="list-style-type: none"> Encourage practices to undertake and complete the toolkit. Progress: <ul style="list-style-type: none"> 	
7.2 Information Governance <i>Links to:</i> IMTP Enabler 3.16 - Governance	Annual Practices	Information Governance toolkit completed and learning outcomes identified and discussed with peers.	Action / Measures: <ul style="list-style-type: none"> Nominated Blaenau Gwent Locality Team DPO to have an overview of NCN GDPR activities. Progress: <ul style="list-style-type: none"> 	
7.3 General Data Protection Requirements <i>Links to:</i> IMTP Enabler 3.16 - Governance	Annual DPO	Blaenau Gwent GDPR processes completed and implemented in accordance with new Regulations.	Action / Measures: <ul style="list-style-type: none"> Encourage practices to undertake and complete the toolkit. Progress: <ul style="list-style-type: none"> 	

Strategic Aim 8: Issues with a watching brief for the NCN, not priorities

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
8.1 Pulmonary Rehabilitation <i>Links to:</i> IMTP SCP1 – Improving Population Health and Well Being IMTP SCP – Management of Major Health Conditions - 3.3.3. – Heart Disease	Years 1,2 & 3 ABUHB Divisional Colleagues, Thematic Leads	Potentially there will be a locally available Pulmonary Rehabilitation service provision for Patients within the NCN Network.	Action / Measures: <ul style="list-style-type: none"> ABUHB to consider the feasibility of provision of a locally available Pulmonary Rehabilitation Service in Blaenau Gwent Progress: <ul style="list-style-type: none"> 	

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
		Reduced waiting time from referral. Reduced travel for patients.		
8.2 Direct Access Physiotherapy / OAK / LBP Schemes <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability	Years 1,2 & 3 Physiotherapy Department, ABUHB	Improved access to Physiotherapy Services for local resident populations.	Action/Measures: <ul style="list-style-type: none"> Re-focus the NCN Core Report for Blaenau Gwent West to reflect the actions for the 2017/18 Plan, where possible and reasonable. Review content of Local Authority Sustainability of Future Generations Assessment – use as wider determinants of health. Identify issues raised in PDPs and action / signpost, as appropriate. Progress: <ul style="list-style-type: none"> 	
8.3 Screening <i>Links to:</i> IMTP SCP1 – Improving Population Health and Well Being IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being	Years 1,2 & 3 Public Health Wales	Improved uptake by the resident population of the NCN of screening programmes offered through Public Health Wales.	Action/Measures: <ul style="list-style-type: none"> Undertake an awareness raising campaign. Arrange screenings to be held locally wherever possible. Receive feedback from screening services about numbers screened and positive results detected. Progress:	
8.4 Learning Disabilities <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being	Years 1,2 & 3 Learning Disabilities Teams, ABUHB and BGCC	Reconciliation of Learning Disability residents across Local Authority and Primary Care services in Blaenau Gwent East.	Action/Measures: <ul style="list-style-type: none"> Work with Social Services to reconcile Registers. Use reconciled register to contact patients and invite in for an annual review. Work with LD support providers, such as Reach. Visit new model accommodation to give information and promote uptake. Develop 'Bite Size' Community Health Champions Programme on LD health vulnerabilities and individuals taking-up annual reviews Progress:	

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
8.5 Substance Misuse and Alcohol <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being	Years 1, 2 & 3 GDAS Kaleidoscope	Updated intelligence on substance and alcohol misuse within Blaenau Gwent.	Action/Measures: <ul style="list-style-type: none"> Quarterly performance reports from GDAS / Kaleidoscope and Local authority services. Progress: <ul style="list-style-type: none"> 	
8.6 Public Services Board <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability and Regional Collaboration	On-going Blaenau Gwent LA	Informed strategic direction from Local Partnership Board members and stakeholders to inform developing NCN Plans.	Action/Measures: <ul style="list-style-type: none"> Receive minutes and reports from Blaenau Gwent LA re: Partnership Board and Sub Group meetings for reference and influence on developing NCN Plans. Progress: <ul style="list-style-type: none"> 	
8.7 Greater Gwent Partnership Board <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability and Regional Collaboration	On-Going Greater Gwent Partnership Board	Informed Gwent wide strategic direction from Local Partnership Board members and stakeholders to inform developing NCN Plans.	Action/Measures: <ul style="list-style-type: none"> Receive minutes and reports from Greater Gwent Partnership Board re: Board and Sub Group meetings for reference and influence on developing NCN Plans. Progress: <ul style="list-style-type: none"> 	
8.8 NCN Clinical Leads <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being	On-going Assistant Medical Director	Informed strategic direction from Gwent wide clinical Leads to inform developing NCN Plans.	Action/Measures: <ul style="list-style-type: none"> Receive minutes and reports from NCN Clinical Leads meetings for reference and influence on developing NCN Plans. Progress: <ul style="list-style-type: none"> 	
8.9 Welsh Government <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability and Regional Collaboration	On-going	Informed strategic direction from Welsh Government to inform developing NCN Plans.	Action/Measures: <ul style="list-style-type: none"> Receive minutes and reports from Welsh Government for reference and influence on developing NCN Plans. Progress: <ul style="list-style-type: none"> 	

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
8.10 Gwent Local Medical Council Guidance Links to: IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability and Regional Collaboration	On-going	Informed strategic direction from the Gwent Local Medical Council to inform developing NCN Plans.	Action/Measures: <ul style="list-style-type: none"> Receive minutes and reports from the Gwent LMC re: Board and Sub Group meetings for reference and influence on developing NCN Plans. Progress: <ul style="list-style-type: none"> 	
8.11 Care Closer to Home updates Links to: IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability and Regional Collaboration	On-going CC2H Planning Team	Informed strategic direction from Gwent wide clinical Leads to inform developing NCN Plans.	Action/Measures: <ul style="list-style-type: none"> Receive minutes and reports from the ABUHB Care Closer to Home Planning Team for reference and information for NCN members. Progress:	
8.12 Older People's Services / Intergenerational Work Links to: IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability and Regional Collaboration IMTP Enabler 3.8 – Older People	On-going OP Commissioner	Informed strategic direction and recommendations to inform developing NCN Plans and Borough Team wide work programmes.	Action/Measures: <ul style="list-style-type: none"> Receive minutes and reports from the Older People's Services Commissioner for reference and influence on developing NCN Plans. Progress: <ul style="list-style-type: none"> 	
8.13 Sustainability of Future Generations Act Activities Links to: IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability and Regional Collaboration	On-going IPB		Action/Measures: <ul style="list-style-type: none"> Receive minutes and reports from Greater Gwent Partnership Board re: Board and Sub Group meetings for reference and influence on developing NCN Plans. Progress: <ul style="list-style-type: none"> 	

Objective	For completion by:-	Outcome	Action, Progress to date & Measures	RAG Rating
8.14 Social Services and Well Being Act Activities <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability and Regional Collaboration	On-going IPB		Action/Measures: <ul style="list-style-type: none"> Receive minutes and reports from Greater Gwent Partnership Board re: Board and Sub Group meetings for reference and influence on developing NCN Plans. Progress: <ul style="list-style-type: none"> 	
8.15 Promote and raise awareness of the Local Oral Health Action Plan. <i>Links to:</i> IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being IMTP SCP7 – Service Sustainability and Regional Collaboration	On-going Divisional Primary Care Dental Services Team	Raised awareness of the existence of the LOHAP for the wider NCN membership.	Action/Measures: <ul style="list-style-type: none"> Raise publicity for LOHAP across the NCN. Circulate information complementing the programme e.g. materials from MEND promoting healthy diet Progress: <ul style="list-style-type: none"> 	
8.16 Estates and Accommodation <i>Links to:</i> IMTP SCP7 – Service Sustainability and Regional Collaboration	Years 1,2 & 3 NCN Lead	NCN member estates are fit for purpose in the delivery of the NCN agenda.	Action/Measures: <ul style="list-style-type: none"> Consider comments made in PDPs from Practices. Establish what can be supported and what can't. Option appraisal paper developed with recommendations. Primary Care Team to consider appraisal and decide next steps. Progress:	
8.17 Diabetes Pathway <i>Links to:</i> IMTP SCP3 – Management of Major Health Conditions – 3.3.5. - Diabetes	Years 1,2 & 3 NCN Lead Practices, PCDSN Team, Third Sector	Prompt referral of patients presenting with symptoms attributed to possible diabetes	Action: <ul style="list-style-type: none"> To continue to support the ABUHB Integrated Diabetes Pathway To engage with partner services to improve citizens' understanding of warning symptoms Progress: <ul style="list-style-type: none"> 	
8.18 Safeguarding of vulnerable people, all ages	Years 1,2 & 3 NCSM / NCSO	Raised awareness of detecting and preventing	Action: <ul style="list-style-type: none"> To continue to support the ABUHB and BGCC Safeguarding processes, respectfully 	

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Links to: <i>IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being</i> <i>IMTP SCP4 – Mental Health and Learning Disabilities</i> <i>IMTP SCP7 – Service Sustainability and Regional Collaboration</i>	ABUHB BGCC	safeguarding issues within Blaenau Gwent	<ul style="list-style-type: none"> • Notify NCN members of available training events and courses Progress: <ul style="list-style-type: none"> • 	
8.19 Violence against Women and Domestic Abuse Links to: <i>IMTP SCP2 – Delivering an Integrated System of Health, Care and Well Being</i> <i>IMTP SCP4 – Mental Health and Learning Disabilities</i> <i>IMTP SCP7 – Service Sustainability and Regional Collaboration</i>	Years 1,2 & 3 NCSM / NCSO ABUHB BGCC	Raised awareness of issues involved with Violence Against Women and Domestic Abuse within Blaenau Gwent	Action: <ul style="list-style-type: none"> • To inform NCN members of services provision developments in relation to Violence against Women and Domestic Abuse • Notify NCN members of available training events and courses Progress: <ul style="list-style-type: none"> • 	

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