



The Strategic Programme for Primary Care

Programme Highlight Report: August 2019

Summary

This is the first Strategic Programme Highlight Report. It provides an overview of all six work streams, over a reporting period of November 2018 to the end of August 2019.

Each of the work streams has met their planned, month-by-month activities in accordance with project initiation documentation. An overall rating of GREEN (with an element of Amber to reflect those deliverables in the planned scoping stage) is assigned.

Overall, the programme has progressed at an increased pace and scale and has supported the delivery of key products including:

- Launch of a national workforce reporting tool (*via Minister's statement, April 2019*)
- Launch of Winter Planning Framework 2019-20 (*Issued via letter from Simon Dean and Albert Heaney, 2 Sept 2019*)
- Launch of a Cluster IMTP (*Issued via letter from Dr Andrew Goodall, 25 July 2019*)
- Establishment of a register and action plans to address cluster challenges (*issued via the All-Wales Directors of Primary Care, July-Aug 19*).

This progress is a reflection of:

- Development of the programme's architecture (*via the Programme Management Office and application of formal methodology*)
- Operational delivery, commitment from stakeholders and a focus (at Director of Primary Care work stream level) to progress actions, ensuring early deliverables are achieved.

As a result of collective progress, the programme is transitioning from 'project initiation' stage into a fully operational and highlight reporting mode.

Timeline missed / not delivered to specification	Intervention / adjustment required to deliver on time / to specification	On track to deliver on time / as per specification
		AUG 19

Work Stream Updates:	RAG Rating (Previous / Current / Predicted)			Key Activities and Achievements	Live Issues and Risks	Priorities for Next Quarter
1. Prevention and Wellbeing	N/A	A/G	A/G	<ul style="list-style-type: none"> Positive engagement with 'Building A Healthier Wales'. Draft framework to support prevention in clinical settings produced. PHW scoping report produced as to the offer to help Clusters to clusters around infection prevention and screening. Primary Care Needs Assessment (PCNA) Tool launched. 	<ul style="list-style-type: none"> Failure to secure BAHW funding will impact collaborative arrangement. MECC data is not available to progress the setting of targets for staff deliverable at pace and scale. 	<ul style="list-style-type: none"> Continuation of scoping work. To maintain contact with BAHW in order to shape deliverable. To progress the BP self-measurement monitors in surgeries (pilot). To complete Social Prescribing information gathering exercise. To communicate the PHW offer to support clusters in addressing immunisation and screening, via the Primary Care One website. User feedback to develop the PCNA Tool. Review and collate all Prevention & Wellbeing work across Wales, via the Cluster IMTPs.
2. 24/7 Model	N/A	G	G	<ul style="list-style-type: none"> First round OOH Peer review reports and action plans produced for HBs. Launch of Winter Planning Framework 2019-20 (<i>Issued via letter from Simon Dean and Albert Heaney, 2 Sept 2019</i>). Urgent Dental, Mental Health crisis and Palliative Care pathways have been agreed as priority for development. 	<ul style="list-style-type: none"> Timing/amount of winter pressure funding to support framework OOH pathways: Risk of collective sign up by individual clinicians. 	<ul style="list-style-type: none"> Launch of second round OOH peer reviews and on-site visits. Developing an evaluation model to measure the Winter Planning Framework. Present options for Escalation Tool. Gather data to inform: <ul style="list-style-type: none"> mapping of direct access Primary Care contracted services in a locality Development of clinical triage toolkit.

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3. Data and Digital Technology	N/A	A/G	A/G	<ul style="list-style-type: none"> Scoping exercise completed for new access standards and delivery milestones. Group established and plan to support the roll out of practice contact data produced. Initial discussions with stakeholders regarding on the Time Spent at Home model have taken place. 		<ul style="list-style-type: none"> Assign and establish bespoke T&F groups. Engagement with PC providers and clusters to understand their IT system requirements. Production of templates to capture 'Access' standard data (working with PCRG). Health Boards to identify practices to validate contact data.
4. Workforce and Organisational Development	N/A	G	G	<ul style="list-style-type: none"> Launched: written Ministerial Statement outlining the introduction of the Wales National Workforce Reporting System (WNWRS). Mapping of High Cert Optometrists are employed is underway; accuracy checks underway. All Wales Locum Register (AWLR) introduced from April 2019. Train-Work-Live (TWL) campaign enhanced by a single digital platform (GP Wales). 	<ul style="list-style-type: none"> Workforce planning training and tools cannot be rolled out quickly enough to fully support this year's Cluster IMTPs submissions (Sept). Risk of duplication/conflict with other web-based initiatives in development e.g. PC OOH web development and digital marketing campaign. 	<ul style="list-style-type: none"> Fully populated WNWRS to enable reports at Wales, Health Board and Cluster levels to inform workforce planning. Roll out Population Based Workforce Planning Approach template. Submission of Transformation bid to fund demand and capacity model on once-for-Wales basis. Secure 10 places on Medical Retina courses. Launch of bi-lingual recruitment portal 'GP Wales' with due reference and alignment to other systems.

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5. Communication and Engagement	N/A	G	G	<ul style="list-style-type: none"> Design and issue of National Communication Strategy and narrative for stakeholders to use. Secured funding and appointed PR agency to design and roll-out the national campaign. HB Communication Leads engagement workshop held (August 2019). 	<ul style="list-style-type: none"> Risk: Brexit preparedness: Communications staff both in WG and Health Boards may have different priorities in terms of delivery. 	<ul style="list-style-type: none"> Engagement with the All-Wales HB Communication Leads to produce 'Newsletter' text for all HBs to adapt locally.
6. Transformation and the Vision for Clusters.	N/A	G	G	<ul style="list-style-type: none"> Launch of a Cluster IMTP (Issued via letter from Dr Andrew Goodall, 25 July 2019) Establishment of a register and action plans to address cluster challenges (issued via the All-Wales Directors of Primary Care, July-Aug 19) Award of tender to produce an evaluation framework for the Primary Care Model. 		<ul style="list-style-type: none"> To receive a cluster development review based upon a sample of clusters and reconcile with the register and action plans to address cluster challenges. Engagement with the All-Wales HB Communication Leads to create shared vision and draft a descriptor. Develop a standard template for HBs to review and report progress against cluster challenges. Deliver against specific, national actions (due Sept): <ul style="list-style-type: none"> Cluster Support Capacity – a baseline of current capacity Identify current capacity to clusters of all independent contractors Continuous engagement with wider stakeholders and alignment with national programmes.